



SOFTWAREKS

Market Segments

Manufacturing

Base Solutions

Softmate

Competing Solutions

Mailsuite

Message Mart

Business Requirement Groups

Element Groups

Administration & Management

Collaborative Applications

Ease of Use

easily administer the system

easily navigate between applicati ...

Softmate Softmate GO! Mailsuite Message Mart

Fig. 2

SOFTWERKS

Home | Options | Help | Log Out



Market Segments

Manufacturing ☒

Base Solutions

Softmate GO! ☒

Competing Solutions

Mailsuite ☒
Message Mart ☒

Business Requirement Groups

Element Groups

Administration & Management ☒
Collaborative Applications ☒
Ease of Use ☒

Can easily administer the system ☒
Can easily navigate between applications ☒

	Softmate Base Solution (29)	Softmate GO! Base Solution (26)	Mailsuite No Threat (7)	Message Mart Photo Finish (22)
<input checked="" type="checkbox"/> Easily Administer the System	9.7	8.7	2.3	7.3
Central Administration	9 Single point of entry to administrative functions	9 Single point of entry to administrative functions	0 Centralized administration is not provided	9 Offers limited single point administration
Effective management of end users and data	10 Provides effective management of end user and data	8 Strong effective management of end users and data	4 Limited user administration support	7 Provides functional administrative support
Multi-domain administration support	10 Softmate offers multi-domain management	9 Easy and effective support	3 Mailsuite lacks multi-domain functionality	6 Message Mart offers basic multi-domain functions



Fig. 3

Detailed Feature Discussion	Feature Discussion	Business Value	Business Impact	Success Story
-----------------------------	--------------------	----------------	-----------------	---------------

Multi-d main administration support

Message Mart vs. Softmate Message Mart vs. Softmate GO!

Message Mart

Unitech Message Mart's multi-domain management system provides basic functionality for managing large scale, multi-domain environments.

However, it lacks key features that professional system managers have come to expect and rely on. Chief among these are the lack of drag-and-drop functionality and the inability to view the hierarchical structure of the clustered domains.

Objects

Analyst Comment:

"Message Mart does not provide a complete multi-domain management system. Its functionality does not include drag-and-drop capabilities nor viewer ability to see hierarchical structure of clustered domains." - Franklin Group, January 1999

Softmate GO!

Softmate GO! domain management makes [COMPANY]'s administration easy and intuitive with a specialized, task-oriented interface. Softmate leverages existing skills and experiences of administrators for [PROJECT]. It also allows dragging and dropping functionality and the administration process takes care of all the back-end steps to successfully accomplish tasks. It provides an immediate hierarchical view of multiple domains, gives context specific task choices, and adds immediate results to implemented administration steps in a single interface.

Objects

- Softmate Multi-domain support

Analyst Comment:

"Ramp-up time is minimal with Softwerks Softmate GO! because of its extremely intuitive interface. The multi-domain environment is robust, providing context specific task choices and immediate results." - NETMAG, January 1999

Fig. 4

Detailed Feature Discussion	Feature Discussion	Business Value	Success Story
-----------------------------	--------------------	----------------	---------------

Message Mart vs. Softmate - Multi-domain administration support

Lower IT Support Costs by 15%

Efficient messaging systems help increase user self-reliance, reducing the need for IT support.

Objects

- How to Get More from Your IT Department

Reduce Number of IT Personnel by 10%

Efficient messaging systems help increase user self-reliance, reducing the need for IT support. In turn, there is less of a need for IT personnel support in administering and maintaining the system.

Objects

No Available Objects

Fig. 5

Detailed Feature Discussion	Feature Discussion	Business Value	Business Interface	Success Story
-----------------------------	--------------------	----------------	--------------------	---------------

Message Mart vs. Softmate - Multi-domain administration support

Morris Manufacturing Finds a Cure For Administration Headaches

Multi-domain administration support:

Softmate:

Morris Manufacturing is a diversified utilities company. Since processes require the involvement of employees of various disciplines located across the country, Mason needed a communication solution that would accommodate administering all messaging infrastructure from one location. Softworks Softmate multi-domain administration support proved to be the solution for him. Since the summer of 1997, about 50 employees have been using Softmate. Vanderhoff and his colleagues' highly value Softmate's simplified administration.

"We really like the task-oriented single point of administration interface. It is simple and intuitive and really relieves us of some big administration headaches." - Wallace Vanderhoff, Director of Corporate Regulatory Affairs, Morris Manufacturing.

Easily Administer the System:

Morris Manufacturing is a diversified manufacturing company that needed a communication solution that would accommodate administering all messaging infrastructure from one location. Softworks Softmate multi-domain administration support proved to be the solution. Highly valued is Softmate's simplified administration tools that allow views into every part of Morris' corporate messaging system.

"We really like the task-oriented single point of administration interface. It is simple and intuitive and really relieves us of some big administration headaches." - Wallace Vanderhoff, Director of Corporate Regulatory Affairs, Morris Manufacturing

Objects

- Morris Manufacturing Logo
- Multi-Domain Support

King Industries Deals With Decentralization ✕

Easily Administer the System:

King Industries is a global manufacturer that currently uses a variety of messaging systems, including Softworks Mail, Versasoft Mailsuite, and Digitex Mailworks. System administrators had previous difficulties managing so many systems until Softmate helped provide more efficient, effective administration. Softmate helped provide a central interface for user and group management and key administration tools that made for easy, stress-free administration.

"It's a headache to keep all these systems running with all of these different divisions and e-mail administrators. Mail gets lost and we don't know why. My ultimate goal with Softmart is to manage everything from a central location..." - Victor Smith, Chief Information Officer, (CIO) for King Defense and Electronics

Objects

- King Industries Reap the Rewards f Centralized Messaging
- King Industries L go

Fig. 6A

- King Industries Case Study

- Palamino Uses Softmate to Validate Transaction Process *

- Easily Administer the System:

- With the additional benefit of having access to Softmate technologies, Palamino can very easily administer the messaging system and is able to validate transaction processes more efficiently than ever before.

- "Softmate's back-end functionality has made it easier than I ever could have expected to validate transaction processes. I never would have expected to find such a robust and easy to use tool in messaging." - John Dolan, Help Desk Representative, Palamino

- Objects

- o Palamin Cas Study

- o Palamin I go

- Crookham Telecom Leverages Softmates' Centralized Administration *

- Easily Administer the System:

- Crookham Industries has been really impressed with the ease of administration functions and effective management of end users. This is a key result of the capabilities of the shared folders. These shared folders are helpful for Crookham's vast number of committees and task forces that are required to be able to collaborate on projects.

- "It's pretty simple to troubleshoot, and it doesn't take a long time to grasp the knowledge of the system." - John Adams, Network Manager, Crookham Telecom

- Objects

- Crookham Telecom Leverages Softmates' Centralized Administration

- Crookham Telecom Logo

Fig. 6B

SOFTWAREKS

Home | Options | Help | Log Out



Market Segments

Manufacturing

Base Solutions

Softmate GO!

Competing Solutions

Mailsuite
Message Mart

Business Requirement Groups

Element Groups

Administration & Management
Collaborative Applications
Ease of Use

enable PDA access
Implement replication functionality

	Softmate Base Solution (29)	Softmate GO! Base Solution (46)	Mailsuite No Threat (7)	Message Mart No Threat (22)
<input checked="" type="checkbox"/> Easily Administer the System	<input checked="" type="checkbox"/> 9.7	<input checked="" type="checkbox"/> 8.7	<input checked="" type="checkbox"/> 2.3	<input checked="" type="checkbox"/> 7.3
	<input checked="" type="checkbox"/> 9 Single point of entry to administrative functions	<input checked="" type="checkbox"/> 9 Single point of entry to administrative functions	<input checked="" type="checkbox"/> 0 Centralized administration is not provided	<input checked="" type="checkbox"/> 9 Offers limited single point administration
	<input checked="" type="checkbox"/> 10 Provides effective management of end user and data	<input checked="" type="checkbox"/> 8 Strong effective management of end users and data	<input checked="" type="checkbox"/> 4 Limited user administration support	<input checked="" type="checkbox"/> 7 Provides functional administration support
	<input checked="" type="checkbox"/> 10 Softmate offers multi-domain management	<input checked="" type="checkbox"/> 9 Easy and effective support	<input checked="" type="checkbox"/> 3 Mailsuite lacks multi-domain functionality	<input checked="" type="checkbox"/> 6 Message Mart offers basic multi-domain functions
<input checked="" type="checkbox"/> Enable PDA Access	<input checked="" type="checkbox"/> 0.0	<input checked="" type="checkbox"/> 20.0	<input checked="" type="checkbox"/> 0.0	<input checked="" type="checkbox"/> 0.0
<input checked="" type="checkbox"/> PDA access	<input checked="" type="checkbox"/> 0 Softmate GO! offers PDA access	<input checked="" type="checkbox"/> 10 Full support for remote access	<input checked="" type="checkbox"/> 0 No support for remote access	<input checked="" type="checkbox"/> 0 No support



Fig. 7

Company Name:	International Manufa	Project Name:	CTD
First Name:	Mary	Last Name:	Smith
Market Segment:	Manufacturing	E-mail:	msmith@softwerks.com
Level:	Technical	Title:	Product Manufacturin
Address1:	808 Hyde Street	Address2:	Suite 250
City:	San Francisco	State:	California
Zip:	94104	Phone #:	415-421-2390
Project Description:	Jones IT info		



Note: Bold options must be completed before you click Submit

Fig. 8



Opportunity Information



Market Segment:

Company Name:

Project Name:

First Name:

Last Name:

E-mail:

Level:

Title:

Address1:

Address2:

City:

State:

Zip:

Phone:

Project Description:

Interview Type:

Business Requirements ☒

Elements ☐



Relevant Information

Enter contact information for the opportunity that you want to submit to the Market-Touch Central Knowledge Base.

Then select the Interview Type --

either:

- By Business Requirements, or
- By Element.

Then click NEXT to continue.

Note: Items in bold must be completed before you click NEXT.

Fig. 9



Select An Opportunity

Relevant Information

Enter contact information for the opportunity that you want to submit to the Market-Touch Central Knowledge Base.

Then select the Interview Type --

either:

- By Business Requirements, or
- By Element.

Then click NEXT to continue.

Note: Items in bold must be completed before you click NEXT.

Company Name	Position Name	First Name	Last Name	Date
International Man. CID		Smith	May	10/21/1999 11:0



Fig. 10

Business Requirements

Company: International Marketing
Project: CTD

Relevant Information

Enable PDA Access

Administration & Management

- Easily install and configure the system
- Easily administer network protocols

Collaborative Applications

- Facilitate collaboration
- Integrate with ERP solutions

Ease of Use

- Easily administer the system
- Easily navigate between applications

Handheld Solutions

- Enable PDA access
- Implement replication functionality

Messaging Reliability

- Provide highly reliable messaging

Messaging Scalability

- Provide scalability

Reliable Security

- ☒
- ☐
- ☐
- ☒
- ☐
- ☐
- ☒
- ☐
- ☐
- ☒
- ☐
- ☐
- ☒
- ☐
- ☐

Business Problem:
International Marketing has difficulty maintaining open communication among a mobile work force thus PDA access is mission critical to facilitate information sharing.

Business Requirement:
In today's fast moving business environment, International Marketing needs messaging systems that offers PDA access capabilities for employees who spend a lot of time away from their grounded communications environment. This is crucial to stay ahead of the competition by facilitating open communication channels among members of International Marketing's dynamic workforce. Without the freedom that PDA access offers, International Marketing's mobile users will spend significantly more time communicating internally and less time getting the job done.

Objects

- ☐ Best of Messaging Solutions

Fig. 11

Pr vide additi nal text f r "enable PDA access"

International Manufacturing is making a significant investment in handheld computers to either complement or replace desktop computers. Softwerk's Softmate GO! provides the most robust and reliable mobile messaging solution for handheld computers.



Fig. 12



Company: International Marketing
Project: CTD

Relevant Solutions

Relevant Information

Softmate GO!

Relevant

Softmate

☐

Softmate GO!

☒

Mailsuite

☒

Message Mart

☒

Softworks' Softmate GO! is a scaled down version of its popular Softmate messaging solution which is used on hand held computing devices offering a complete portable messaging solution. It is offers quick dial-in, with reliable and secure functionality. Softmate GO! is the industry leader in portable messaging.

It is a comprehensive messaging platform that enables the widest range of collaborative solutions. Its proven messaging foundation is scalable, reliable, and secure, offering industry-leading performance and availability. Softmate GO! leverages existing IT investments through built-in connectivity, coexistence, and migration tools. Internet protocols are part of the core server architecture, and Mailsuite's deep integration with Windows NT and the rest of the Softworks' product family enable you to build powerful collaborative business solutions and manage your communications environment using common, familiar tools.

Objects

☐ Softmate GO! Site



Fig. 13

Company: International Marketing
Project: CTD

Element Importance

Easily Administer the System

- ☒ Central administration
- ☒ Effective management of end users and data
- ☒ Multi-domain administration support

Enable PDA Access

- ☒ PDA access

Relevant Information

Central administration

Central administration provides International Marketing with a single interface for all messaging and collaboration management functions such as shared mail management, assigning mailbox quotas, establishing mail routing topology, and workgroup tracking. Toolsets that do not provide a central management interface burden administrators with multiple applications, each designed to address specific management challenges. Consolidating the management toolset provides economies, particularly in complex environments where sophisticated messaging and collaboration architectures must be maintained to facilitate day to day business operations at International Marketing.

Solution Features

Mailsuite (0): Mailsuite's Central Administration

Mailsuite does not offer centralized administration. Consequently, International Marketing must hire and train e-mail administrators for each site.

Analyst Comment:

"The Mailsuite product offers strong administration for single locations, but offers no support for managing distributed organizations from a single location." - System Management Journal, January 1999

Message Mart (9): Message Mart's Single Point of Administration

Message Mart provides a management console that allows for the management of most major database related operations. The console provides support for specific messaging and collaboration management tasks like



Company: International Marketing
Project: CTD


Additional Elements

Relevant Information

Select the importance of each additional element, from this list of elements not previously associated with the selected business requirements.

The three radio buttons represent:

- ☐ Not Required
- ☒ Desired
- ☐ Key

Tip: To type additional text describing a selected element's importance, click the notepad icon , then type the description in the text window that appears.

- Click the individual elements (in blue) to view more information about that element.
- Click the screen heading, "Additional Elements" (in white), to return to this information screen after viewing individual element descriptions.












Administration	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
 PC Week's Favorite Feature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collaborative Applications	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
 Document management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Group scheduling/calendaring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Real-time technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Workflow coordination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Use	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
 Navigable interfaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Web access to mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Handheld Messaging	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
 Multiple PDA OS Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Installation and Configuration	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
 Flexible user importing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Migration wizard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Windows NT integration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Fig. 15

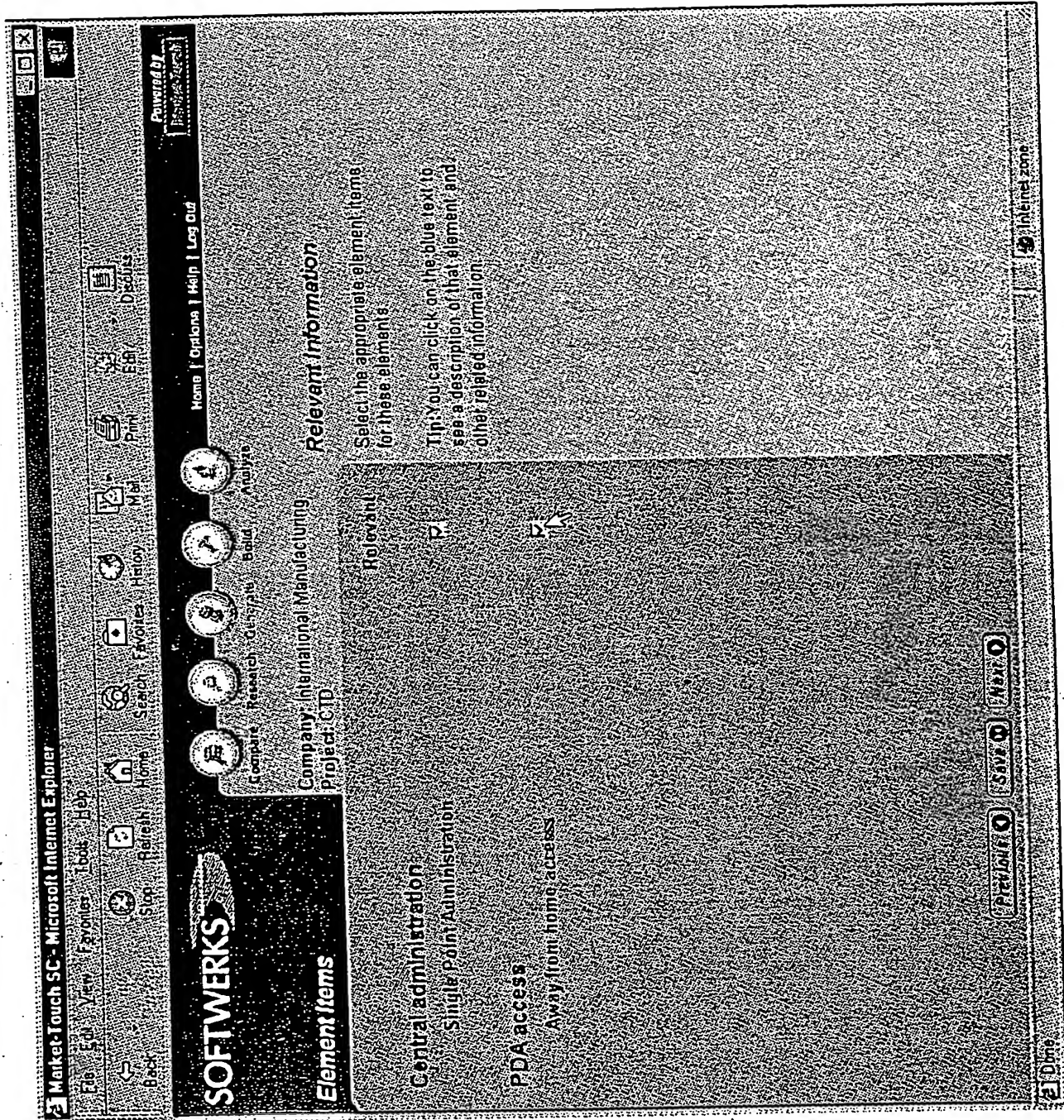


Fig. 16



Recipient/Attachments

Company: International Manufacturing
Project: CTD

Choose Documents

- Competitive Research Report ☒
- Dynamic Data Sheet ☐
- Executive Pitch Letter ☐
- Follow Up Letter ☐
- Pain Sheet ☐
- PowerPoint Presentation ☒
- Request For Information ☒
- Requirements Analysis ☐

First Name:
Last Name:
E-mail:



- ☐ URL
- ☐ MS Word
- ☐ GIF



Fig. 17



Choose Documents

Company: International Manufacturing
Project: CTD

Your Document(s) are being generated.
To view, [click here](#).



SOFTWERKS

Search

(select a category)



Additions and Revisions

No additions and revisions

News and Company Information

COMPANY INTRANET
INDUSTRY NEWS
PRESS RELEASE

Welcome, Mary Smith
Below are your saved documents organized by opportunity.

International Manufacturing - CTD

International Manufacturing - CTD

- ☐ Smith, Mary
 - 10/21/1999 12:56 PM
 - ☐ Competitive Research Report
 - ☐ PowerPoint Presentation
 - 10/21/1999 12:56 PM
 - ☐ Request For Information
 - 10/21/1999 12:56 PM



SOFTWERKS

Search

Objections

"fast"



Additions and Revisions

No additions and revisions

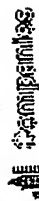
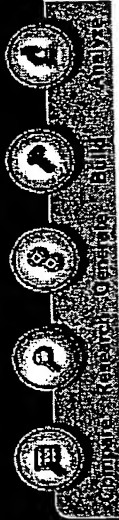
News and Company
Information

COMPANY INTRANET
INDUSTRY NEWS
PRESS RELEASE

Welcome, Mary Smith
Below are your saved documents organized by opportunity.

Results for Objections Search:
1 matches sorted by relevance

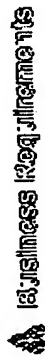
Softmate GOI isn't as fast as Message Mart or Mailsuite



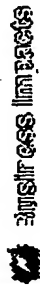
Companies



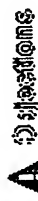
Alerts



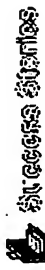
Business Requirements



Business Limitations



Actions



Success Stories

Objections

Select Base Solution

Administration

- According to Versasoft too much spare disk space is required for routine maintenance
- Softmate migration wizard is not comprehensive

Security

- Unitech refuses to acknowledge Softmate's granular security model
- Versasoft says that Softmate migration wizard lacks an automated, comprehensive migration process

Installation

- Softmate GO! is difficult to install.
- Softmate's user importing is too expensive

Performance

- Softmate GO! isn't as fast as Message Mart or Mailsuite

Relevant Information

Softmate GO! isn't as fast as Message Mart or Mailsuite

Softmate GO! is a superior application for mobile users of handheld devices, allowing near-instant access to email from any location. Though it is not as fast as a desktop messaging system due to current technology limitations, those limitations will be removed as the emerging market expands.

Objects

- Article on enterprise mobile messaging



- Companies
- Elements
- Business Requirements
- Address Imports
- Applications
- Success Stories

Elements

Select Base Solution

Administration

- Central administration
- Effective management of end users and data
- Multi-domain administration support
- PC Week's Favorite Feature

Collaborative Applications

- Document management
- Group scheduling/calendar
- Real-time technology
- Workflow coordination

Ease of Use

- Navigable Interfaces
- Web access to mail

Handheld Messaging

- Multiple PDA OS Support
- PDA access

Installation and Configuration

- Flexible user importing

Relevant Information

PDA access

PDA access to messages provides [COMPANY] with mobile support for employees who are often on the road. With PDA access, employees have full messaging capabilities without needing access to conventional modems and grounded telephone connections.

Objects

No Available Objects

Solution Features

- Softmate (0) - Softmate PDA Access

Softmate does not support remote access. If a customer needs remote support for its messaging system, Softmate GO! fully supports remote access and can be purchased separately.

- Softmate GO! (10) - Softmate GO! PDA Access

Softmate GO! is the premier solution offering PDA access in conjunction with a messaging system.



- Mailsuite (0) - Mailsuite PDA Access

Mailsuite does not support remote access.

- Message Mart (0) - Message Mart PDA Access

View Metadata

Softmate GOI PDA Access

Entry Date: 07/22/1999
Last Update: 07/29/1999
User Name: Jason Wong
Data Source: Not Defined

Fig. 23

Submit Solution F atur

Mailsuite PDA Access

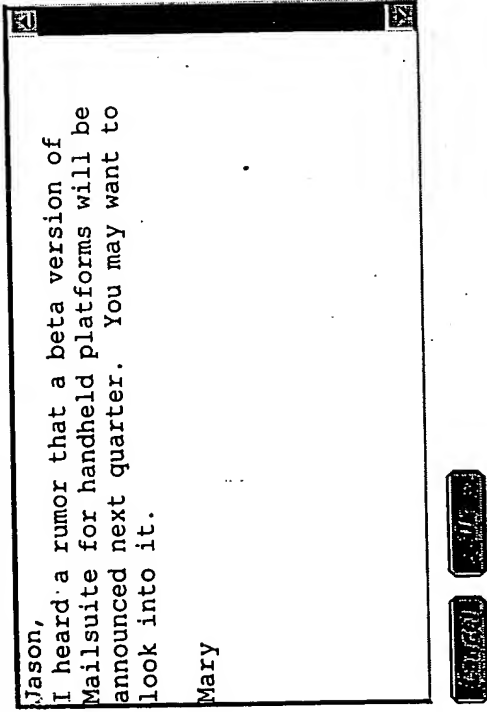
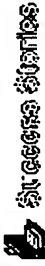
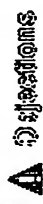
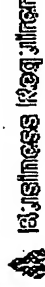
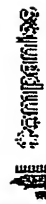


Fig. 24



COMPANY REQUIREMENTS
BUSINESS REQUIREMENTS
ASSIGNMENTS
DEFINITIONS
SUCCESS STORIES



Search by Attributes
Search by Market-Target
Browse All

Success Stories Search By Customer Attributes

Please choose from the lists below and press the Submit button.

Customer Attribute

Valid Success Stories (0)

Attribute List

Size of Company

1000-5000 Users

500-1000 Users

Less Than 500 Users

Revenues

ADD +

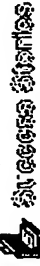
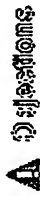
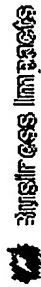
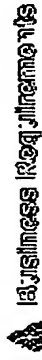
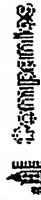
REMOVE -

SUBMIT

Success Story Query Criteria

- Size of Company
 - 1000-5000 Users

Fig. 25



Search by Attributes
Search by Market-Touch
Browse All

Success Stories-Search By Customer Attributes

Please choose from the lists below and press the Submit button.

Customer Attribute

All

Valid Success Stories (5)

Abbey Mark Manufacturing goes ...

Attribute List

Size of Company
1000-5000 Users
500-1000 Users
Less Than 500 Users
Revenues



Success Story Query Criteria

Revenues

- \$200M Plus

Size of Company

- 1000-5000 Users

Abbey Mark Manufacturing goes with Softmate GO! in Groundbreaking Deal ✨

Abbey Mark is a manufacturer of premium automotive lubrication components. The company has a market capitalization of \$6 billion with employees in more than a dozen countries. As the number two lubrication components manufacturer in the world, the sales force must travel extensively worldwide and relies heavily on the portable support tools available to support the sales function.

Abbey Mark rolled out its Softmate GO! implementation company-wide and now has more than 4000 dedicated users. With the Soft mate GO! full integration with hand held computing devices and GSL dialing in capabilities, Abbey has been able to reduce hardware cost by more than \$500 per user.

"My effectiveness has improved dramatically since I started using Softmate GO! messaging systems while on the road. Now I can check messages from anywhere on the road and communicate with my manager without having to use a traditional telephone hook-up. I don't know how I ever lived without this tool," Dana Smith, Senior Account Manager, Pacific Rim



Search



Additions and Revisions


No additions and revisions

News and Company
Information

COMPANY INTRANET
INDUSTRY NEWS
PRESS RELEASE

Welcome, Mary Smith

Below are your saved documents organized by opportunity.

 International Manufacturing - CTD

International Manufacturing - CTD

- ☐ Smith, Mary
 - ☒ Competitive Research Report
 - ☒ PowerPoint Presentation
 - ☐ Request For Information


 10/21/1999 12:56 PM



Fig. 27

Request For Information

Submitted by: Mary Smith
October 21, 1999

International Manufacturing is submitting this Request for Information to selected vendors to evaluate solution and service offerings for the CTD project. Please provide detailed information about how your solution or service implements the following desired elements. If you have any questions regarding this RFI, please contact Mary Smith at 415-421-2390, or email to msmith@softwerks.com.

Please provide the following information:

Vendor Name:

Vendor Address:

Vendor Contact:

Vendor Phone:

Vendor Email:

Administration

Element	Description	How is this element implemented in your solution?
Central administration	Central administration provides International Manufacturing with a single interface for all messaging and collaboration management functions such as shared mail management, assigning mailbox quotas, establishing mail routing topology, and workgroup tracking. Toolsets that do not provide a central management interface burden administrators with multiple applications, each designed to address specific management challenges. Consolidating the management toolset provides economies, particularly in complex environments where sophisticated messaging and collaboration architectures must be maintained to facilitate day to day business operations at International Manufacturing.	
Multi-domain administration support	Multi-domain administration support allows International Manufacturing to administer all messaging infrastructure, including files, servers, messaging, and configuration, from one location.	
Effective management of end users and data	The ability to effectively manage end users and data is vital for International Manufacturing. This includes the flexibility to design directory details to suit each organization's requirements.	

Handheld Messaging

Fig. 29A

Element	Description	How is this element implemented in your solution?
PDA access	PDA access to messages provides International Manufacturing with mobile support for employees who are often on the road. With PDA access, employees have full messaging capabilities without needing access to conventional modems and grounded telephone connections.	

Fig. 29B

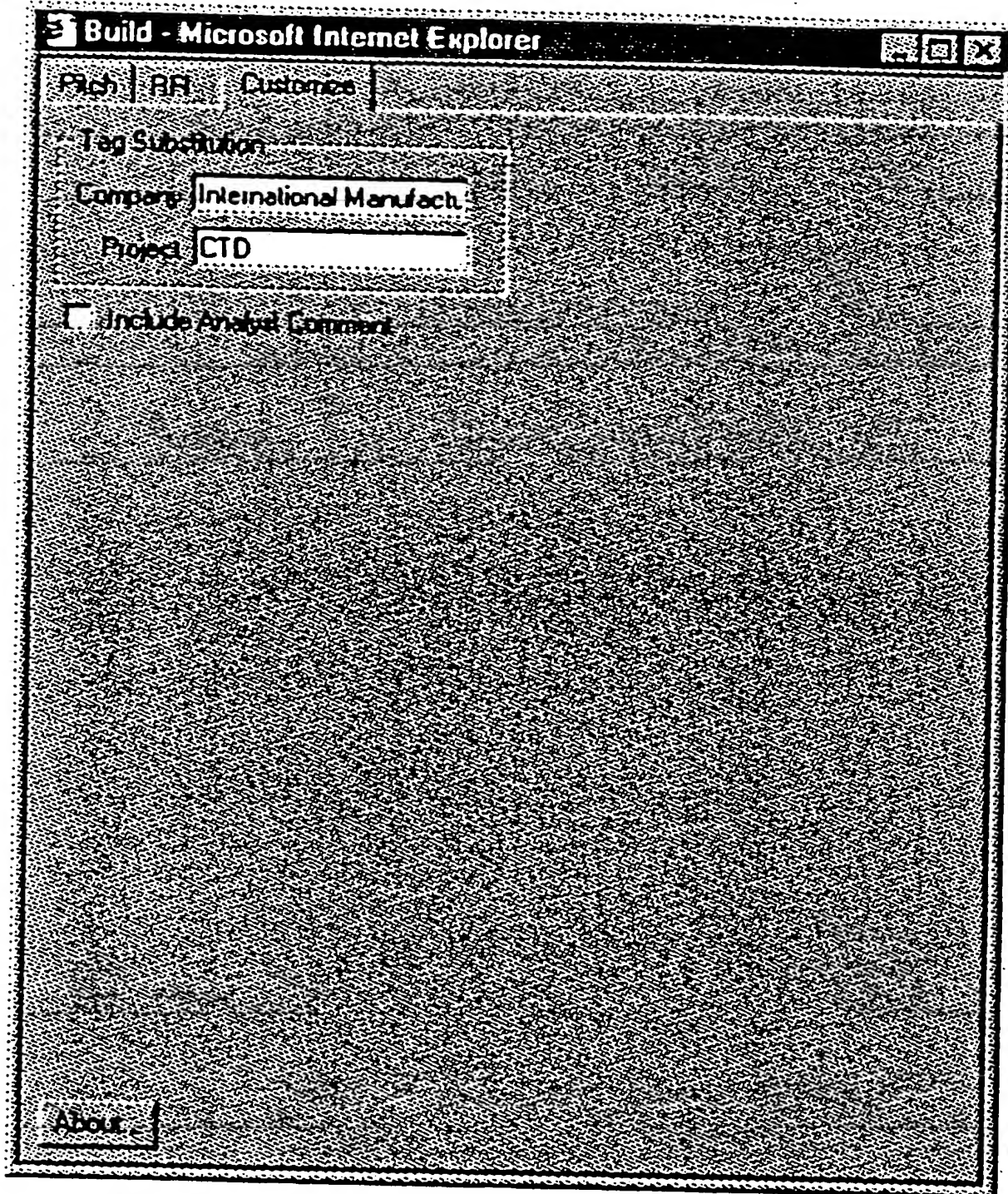
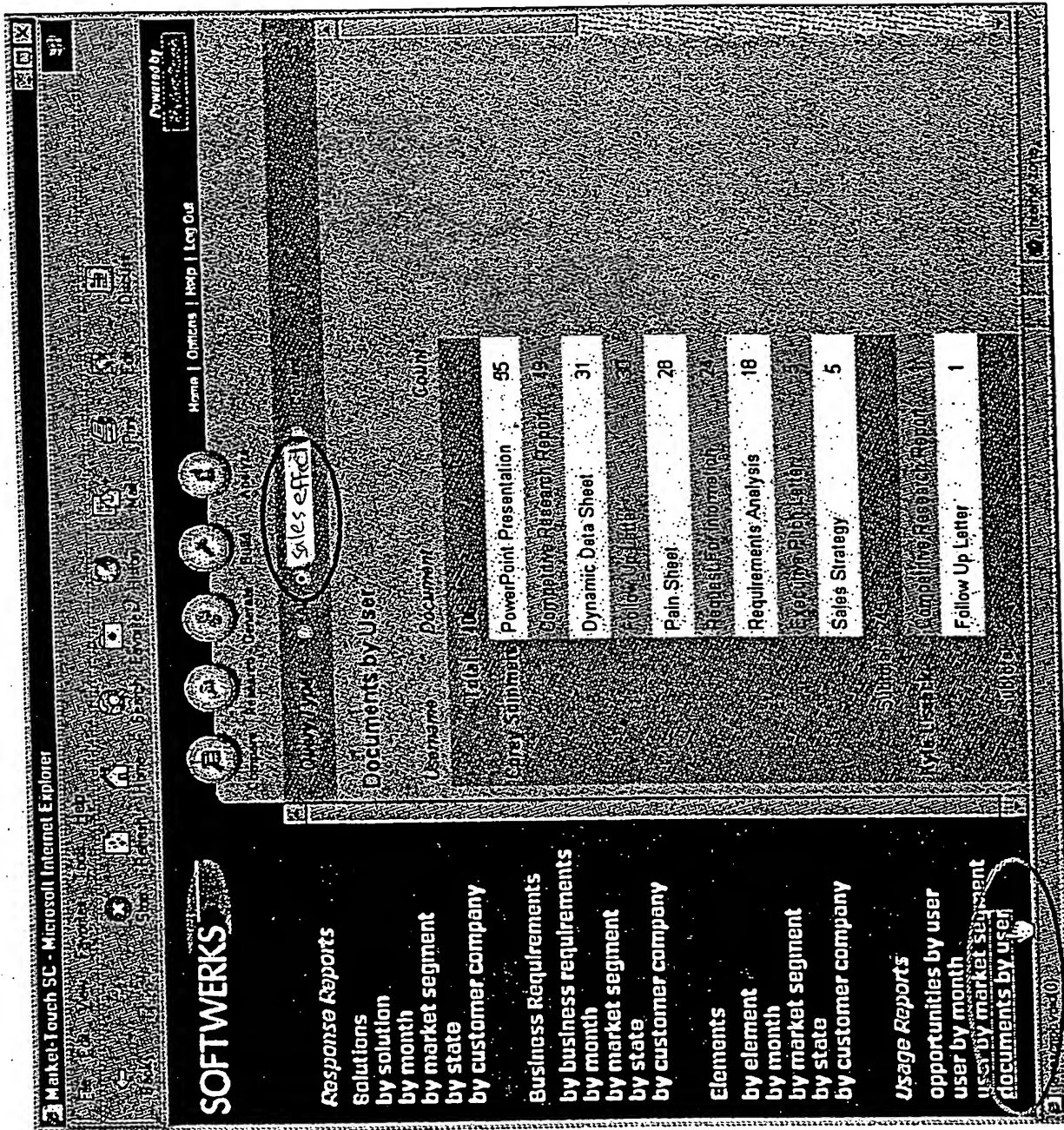


Fig. 30

Microsoft Internet Explorer	
<p>Request For Information</p> <p>Submitted by: Mary Flynn August 27, 2009</p> <p>Global Manufacturing is submitting this Request for Information to selected firms to evaluate product and service offerings for the GID project. Please provide information about how your solution or service meets the following desired features. If you have any questions regarding this RFI, please contact Mary Flynn at 214-2250, or email to mflynn@market-touch.com.</p> <p>Provide the following information:</p> <ul style="list-style-type: none"> Name: Address: Contact: Phone: Email: 	
<p>Registration</p> <p>Central administration provides a type of interface for messaging and collaboration management functions such as shared mail management, assigning mailbox quotas, assigning mail routing topology, and workflow tracking. Tools that do not provide a central management interface burden administrators with multiple applications, each designed to address specific management challenges. Centralizing the mail management workflow</p>	<p>Description</p> <p>Central administration provides a type of interface for messaging and collaboration management functions such as shared mail management, assigning mailbox quotas, assigning mail routing topology, and workflow tracking. Tools that do not provide a central management interface burden administrators with multiple applications, each designed to address specific management challenges. Centralizing the mail management workflow</p>
<p>How is this element implemented in your solution?</p>	

Fig. 31



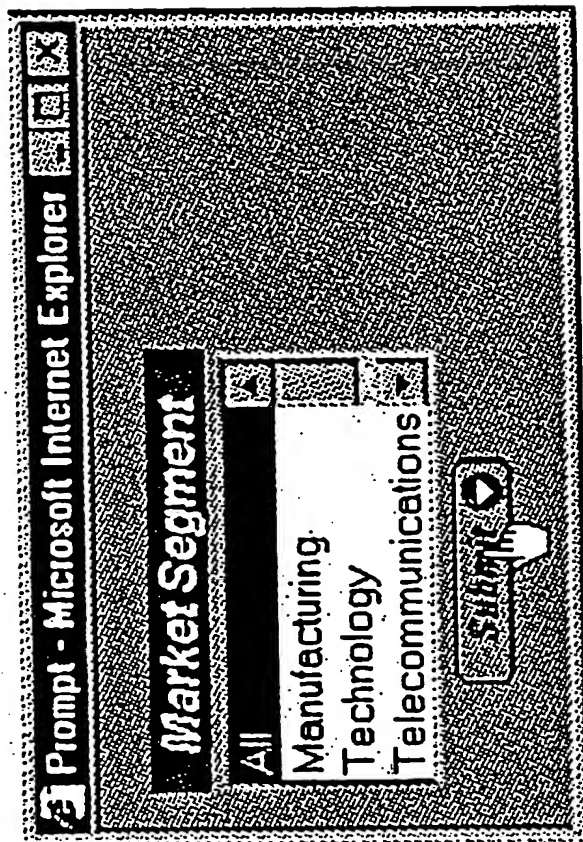


Fig. 34

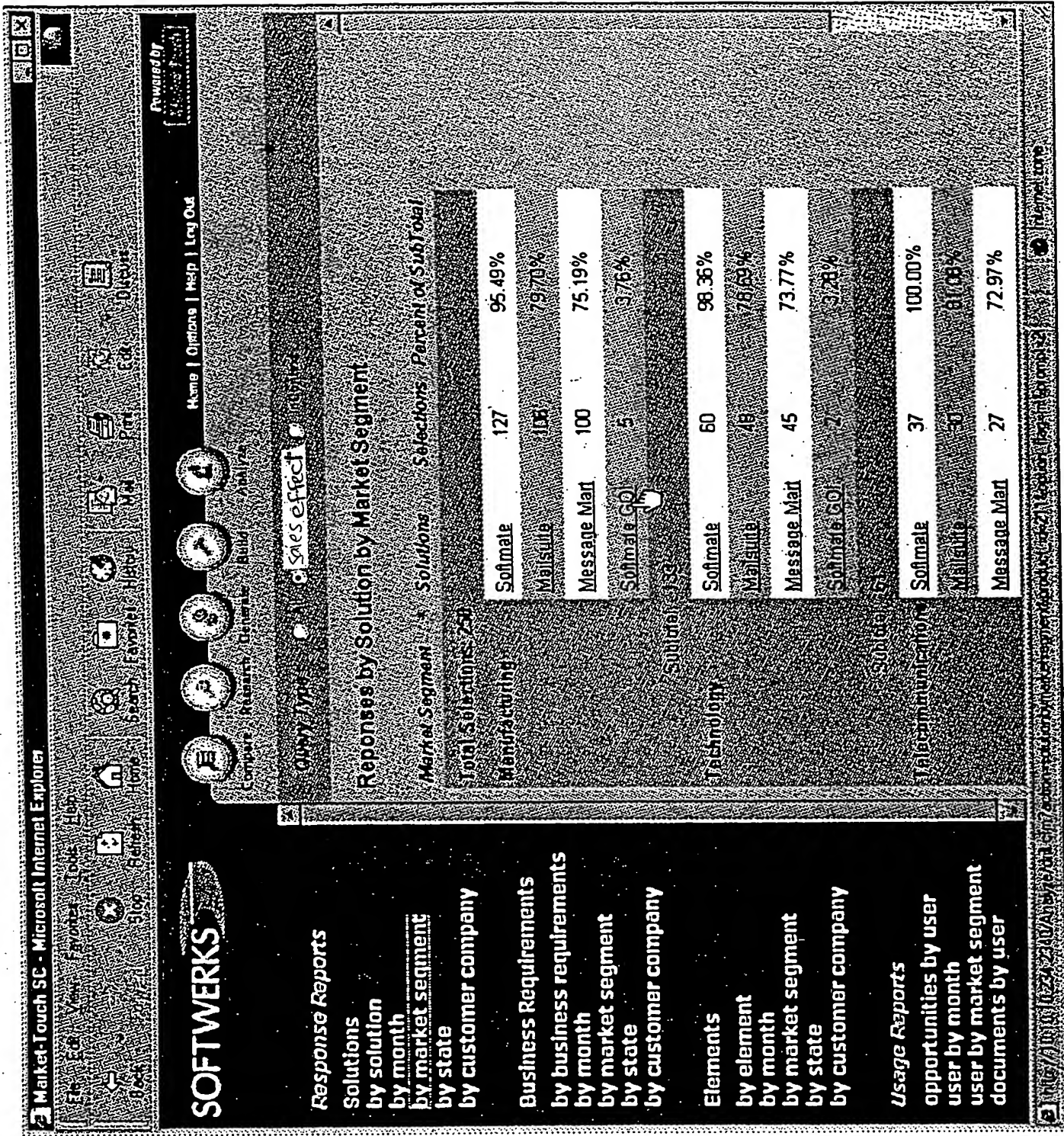


Fig. 35

(icon) E-mail Properties

Content Review Group 1 *
Content Review Group 2
Content Review Group 3

(right click on Content Review Group name and menu displays include ('Add', 'Rename', 'Duplicate', and 'Delete')

(When Content Review Group name above is clicked, name above stays highlighted and the below information displays):

<i>User ID**</i>	<i>User Name</i>	<i>E-Mail</i>	<i>Review New Data</i>
User Name 1	user email address(no edit)		Y
User Name 2	user email address		N

Content Director:***

Assigned DataGem Groups:

[Displays DataGem Groups selected; allows multi-select of DataGem Group Name 1, DataGem Group Name 2, etc.]

☐ *Active Content Review Group*

**Process
Immediately**

Save

Fig. 36

(icon) Data Maintenance:

(icon) DataGem Groups

(icon) Content Review Groups

(icon) E-mail Properties

DataGem Group 1[ARCH_DATAGEM GROUPS.GROUP_DESC]
DataGem Group 2
DataGem Group 3

(right click on DataGem Group name and menu displays include ('Add', 'Rename', 'Duplicate', and 'Delete'))

(When DataGem Group name above is clicked, name above stays highlighted and the below information displays)

Name: DataGem Group 1

Content

High Tech

Market-Touch Category

Solutions

Market-Segment (**only appears

for b-req, solutions, or success stories are selected in category drop down; filters the category list if applicable)

Informatica

Category List

Add

[Supports multi-select. lists all solutions here, including right click delete functionality];

Category

Category List

Last Modified Date

☐ Active DataGem Group [ARCH_GROUPS.ACTIVE]

☐ Process Immediately

Save

Review Cycle

[ARCH_DATAGEM GROUPS.AUDIT_CYCLE]

Fig. 37

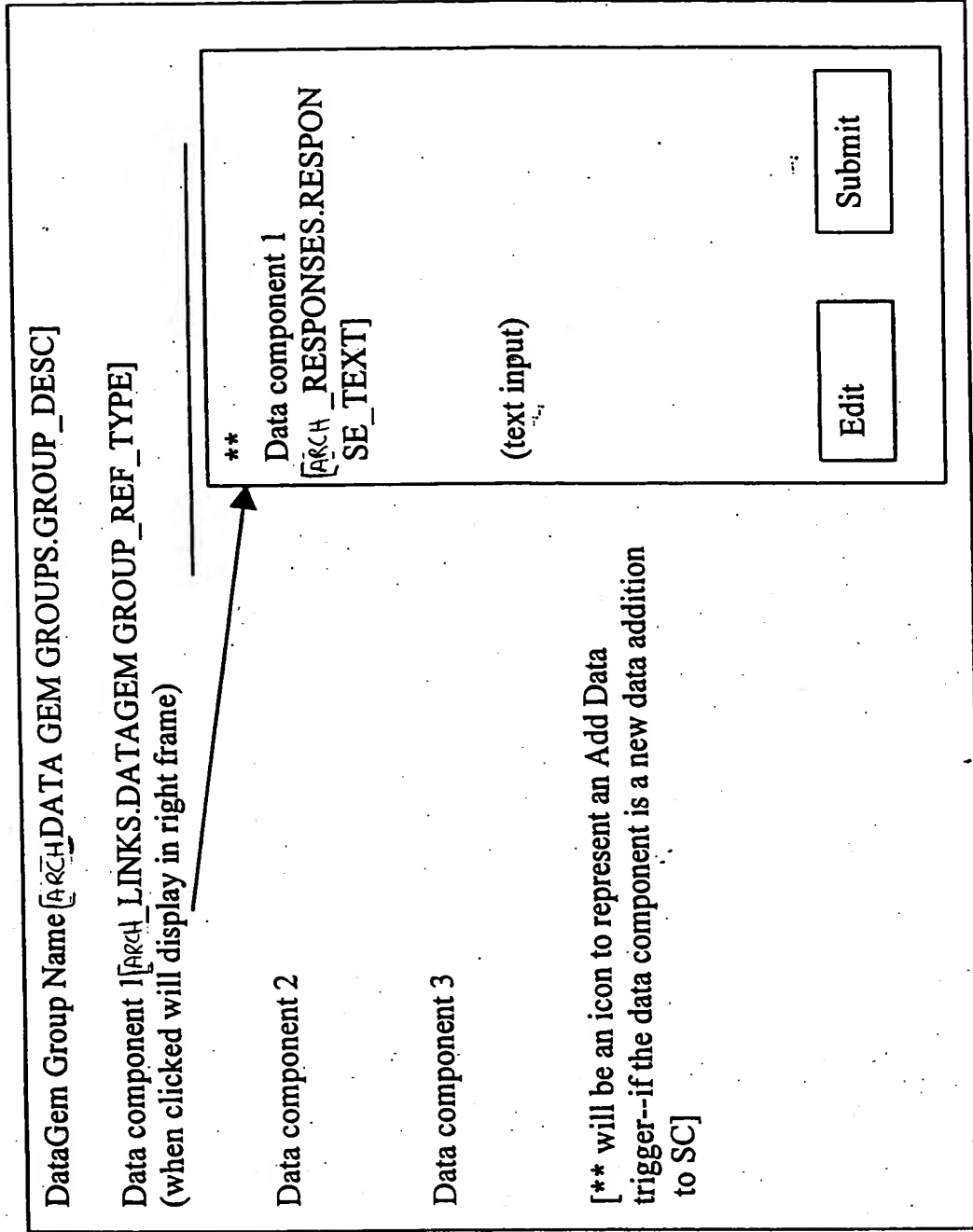






Fig. 38

DataGem Groups

<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>DataGem Groups (icon)</p> </div> <div style="text-align: center;">  <p>Content Review Groups (icon)</p> </div> </div>	
<ul style="list-style-type: none"> <input type="radio"/> DataGem Group 1[AE_DATAGEM GROUPS.GROUP_DESC] <input type="radio"/> DataGem Group 2 <input type="radio"/> DataGem Group 3 	<p>DataGem Group Content</p> <p>[ARCH_LINKS.AE_DATAGEM GROUP_REF_TYPE] 1</p> <p>[ARCH_LINKS.AE_DATAGEM GROUP_REF_TYPE] 2</p>

Content Review Groups

<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  </div> <div style="text-align: center;">  </div> </div>	
<ul style="list-style-type: none"> <input type="radio"/> Reviewer 1 [USERS.USER_DESC] <input type="radio"/> Reviewer 2 <input type="radio"/> Reviewer 3 <div style="border: 1px solid black; padding: 5px; margin-top: 10px; text-align: center;"> Pending Responses </div>	<p>[ARCH_LINKS.AE_DATAGEM GROUP_REF_TYPE]</p> <p>Data Text 1[AE_RESPONSES.RESPONSE_TEXT]</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px; text-align: center;"> Scratch Pad * </div>

Pending Content Review Group Responses

[USERS.USER_DESC] [email icon; when selected, will launch a new email with the 'to' box populated by the user_desc email address]

Submit

Clear

Cancel

Fig. 39

SubmitClearCancel

Fig. 40